

CERTIFICATE No. ITSMS-52/15

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY
SERVICE MANAGEMENT SYSTEM OPERATED BY**

INDACO SYSTEMS S.R.L.

STR. IZVOR, NR. 78, SECTOR 5 BUCURESTI (B) ROMANIA

IN THE FOLLOWING OPERATIONAL UNITS

STR. IZVOR, NR. 78, SECTOR 5 BUCURESTI (B) ROMANIA

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2011

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

Valabil până la:



EA:33

SISTEMUL DE MANAGEMENT AL SERVICIILOR DE SUPTOR TEHNIC PENTRU PRODUSE SI SERVICII SOFTWARE

THE SERVICE MANAGEMENT SYSTEM FOR TECHNICAL SUPPORT OF SOFTWARE SERVICES AND PRODUCTS

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

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SGQ N° 002 A SSI N° 001 G
SGA N° 002 D DAP N° 001 H
PRD N° 002 B PRS N° 008 C
SCR N° 003 F LAB N° 0832
SGE N° 008 M

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Mutual Recognition Agreements

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